

PROTECT.SERVE.CARE.

Eugene Police 2013 Annual Report



PROTECT.SERVE.CARE.

VISION:

A leader in policing, providing safety for all.

MISSION:

In fulfillment of the public trust, the Eugene Police Department works in partnership with our community to promote safety and security, enforce laws, prevent crimes, and safeguard the constitutional rights of all people.

GOALS 2012-2016

Reduce crime, disorder and the fear of crime in Eugene

Foster a culture of service excellence

Enhance data led and community policing practices

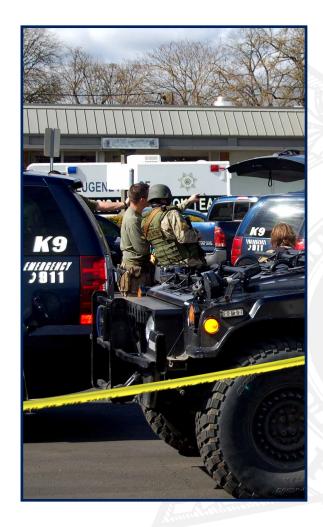
Recruit, retain and develop a highly capable and professional workforce

Improve communication and public engagement

Leverage technology to deliver effective and efficient policing services







Officers Encountering More Weapons

A report by Eugene Police Department's Crime Analysis Unit shows an increase in officers encountering Weapons on the street from 2012 to 2013. Our Crime Analysis Unit reports that in 2013, there has been a 15 percent increase in Weapons Offenses, with a 31 percent increase in weapons possessed illegally and a 9 percent increase in weapons being carried concealed unlawfully. An officer-involved shooting in November 2013 illustrated this. In that case, the person stopped was found to be armed with two weapons before he fled from a school resource officer on foot into the parking lot of a high school. Before the suspect could reach the school, Officer Aaron Johns tackled him and summoned cover officers and a lockdown of the school for the safety of students. Within seconds, the suspect produced a handgun and pointed it at Officer Johns' head. The officer and suspect fought for control of the weapon, until Officer Johns was able to save himself by using his own firearm to stop the suspect. Officer Johns' actions displayed extraordinary bravery and heroism in the line of duty, and at extreme personal risk to himself in the face of danger. Officer Johns' actions protected the safety of Churchill High School students and staff, and that of surrounding community members as well.

| 9 | OFFENSE | 2012 | 2013 | % Chg. |
|---|--------------------------------------|------|------|--------|
| | ALL WEAPONS OFFENSES | 395 | 455 | 15% |
| | UNLF USE OF WEAPON - POSSESS ILLEGAL | 93 | 122 | 31% |
| | CARRY CONCEALED WEAPON-ALL | 280 | 306 | 9% |



Downtown Public Safety Station Opens

Our Downtown team is improving safety in an historically-difficult environment. They provide enforcement, presence, and problem-oriented policing for those who live, work and spend time in the downtown core. In January 2013, we opened our Downtown Public Safety Substation at 960 Olive Street.

Reduce Crime, disorder

and the fear of crime in Eugene



Criminal Street Gangs

There appears to have been a rise in criminal street gang involvement, but also in community engagement to work on the problem. Detectives, patrol, EPD's Gang Response Investigations Team, and SWAT, worked together to make arrests in 2013 of certain members of the West Side Gangsters. This criminal street gang, which started in Eugene with a handful of young members, is now regarded as one of the most violent gangs in Oregon, with more than 100 members, many in or from the Oregon prison system. In January and April 2013, symposia funded by EPD were held to help parents, teachers, and interested individuals learn about gangs in the local area, sort myth from fact, address stereotypes, and learn about prevention techniques that work in other communities. This work is ongoing.



Social Host

The Ordinance on Unruly Gatherings (a.k.a social host ordinance) went into effect citywide and initially appears to have reduced the occurrence of loud, disruptive parties, which have been a continuing problem for the community. The ordinance was passed into law by our City Council on January 28, 2013, and then went into effect on March 2. There was a grace period to inform the public about the ordinance and provide warnings before enforcement began April 2. The law holds individuals criminally responsible for hosting, organizing and allowing an unruly event or social gathering. Property owners where the event is hosted will also be penalized if there are multiple violations of this ordinance at the same property. Both hosts and property owners could be civilly liable for Police, Fire and Public Works response to repeated illegal gatherings that fall under this ordinance. Since the start of the program, 32 people have received Social Host Ordinance citations. A total of 11 residences were involved.



Foster a culture of service excellence



Animal Services Joins EPD

On July 1, 2012, we contracted for shelter and adoption services with Greenhill. Lane County and Springfield have similar contracts with the agency. Greenhill is operating the shelter at 3970 W. 1st Avenue (formerly LCAS Animal Shelter). In 2013, our program's two new animal welfare officers began service. They return lost dogs to their owners, address animal abuse and neglect, and enforce licensing and leash laws.

Animal welfare officers are equipped with new technology to help them send and receive information more efficiently from the field. This is expected to increase the number of animals returned home without entering the shelter. Central Lane 9-1-1 handles all incoming calls regarding enforcement and dispatches Eugene's animal welfare officers in the field. Licenses are available for purchase at several locations, including veterinarian offices, the public shelter and at the City Spay/Neuter Clinic. Outreach is ongoing.

In addition to dog licensing, there is a voluntary cat registration program in Eugene. An owner may register and microchip a fertile cat for \$8 and a cat that has been spayed or neutered for \$5. Registrations can currently be purchased at the 1st Avenue Shelter. This is another area the program expects to see grow in the future. The website for Animal Services is http://www.eugene-or.gov/animalservices http://bit.ly/1kFQxrp



Homelessness

Homelessness is a complicated and ongoing problem not only for our community, but others around the nation. Our approach with the protests related to homeless issues follows past approaches to protest activities: we reach out to organizers and help them safely engage in constitutionally-protected free speech while also enforcing laws and protecting the safety of others. We enforce the existing camping ordinance and other applicable laws, while our City Council, in 2013, took steps to help address the needs of homeless by supporting the established car camping program, coordinated through St. Vincent de Paul, and by contributing to services such as the Service Station on Hwy 99, White Bird, Shelter Care and Looking Glass New Roads. Opportunity Village officially opened in October and our City Council provided for a "rest stop" pilot project creating safe sleeping spots from dusk to dawn for some individuals.

Foster a culture

of service Excellence



Stops Data to Help Track Demographic Information

Biased policing, whether actual or perceived, harms the relationship between the community and law enforcement agencies. In 2006 we became the first police agency in Oregon to train its entire police force in the topic of biased-based policing using the nationally-recognized curriculum known as Perspectives in Profiling. In 2012, we provided all officers with a Perspectives in Profiling training update. In 2013, together with our Police Commission, we took steps to implement a data collection system and policy regarding professional police contacts.



Snow Day

In December 2013, the city and surrounding areas were taken by surprise by a snow and ice storm that left many people without power, downed trees, created extreme road hazards, and was a factor in multiple crashes at 44 locations around town resulting in hundreds of incidents. In addition to the standard demand for police services, we responded together with our Fire Department and Public Works teams to keep traffic moving.

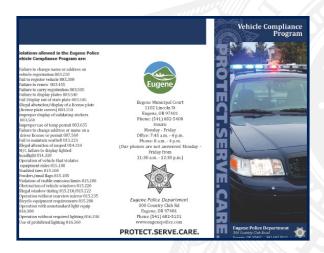


Rebuilding Property Control

We are making steady progress rebuilding our Property Control Unit (PCU) following findings from an audit we commissioned to look into problems identified by a supervisor. During the audit and before it was published we began the process of implementing corrective measures, writing new policies, and creating new standard operating procedures. In late 2012, we hired a part time forfeiture and quality assurance analyst. Her job was to help with required audits and inventories and to create and edit policies and procedures. In January 2013, we placed a tenured full-time supervising sergeant in the unit and shortly after that, increased staffing in PCU from five employees to 10.









SunGard - Record Management and Dispatch System

Many employees from Patrol, Investigations, Central Lane 911, Information Services Division, Municipal Court, and the City of Springfield worked on the contract process, installation and move to SunGard records management and computer-aided dispatch system. It replaced a system acquired in the late 1960s. The annual cost to operate the new software will be less than half that of the old system. Unfortunately, some work formerly performed by Records Section staff has shifted to patrol officers and detectives and at the moment has reduced some efficiency for officers in the field. As the new system is refined we will watch to see if it meets our intent of improving business processes, supporting data-led policing, giving officers access to information in the field and crime solving tools. http://bit.ly/Yablvw

Fix it Ticket

Motorists stopped by a Eugene Police officer for certain violations involving equipment, vehicle registration, and drivers' licenses, became eligible for a new City of Eugene Vehicle Compliance program, often referred to as a 'fix it ticket." When a motorist drives a vehicle that is not in compliance with the law or there is a failure to maintain updated DMV information, it is common to get a Uniform Traffic Citation if stopped by an officer. If convicted, that infraction goes on that person's driving history. Under the new program, motorists will be able to correct deficiencies listed in the program, thereby ensuring they are in compliance with the law, with their vehicle safe to drive, and avoiding a conviction to their driving record. This program also reduces the load on Municipal Court. http://bit.ly/1opqSoo

Preventing and Responding to Crime

A combination of crime data tracking, sleuthing, officer initiative, quick response to hot spots, and crime prevention outreach have made EPD's Data Led Policing increasingly more sophisticated in 2013. This strategy will be honed sharper as EPD begins to work with new crime analysis tools, made possible by the rollout of new computer-aided dispatch/records management software by Sungard.









Continuous Improvement

In 2013, together with recommendations from our Police Commission, we updated policies that were outdated to comply with legal developments and in response to lessons learned through our process of civilian oversight. These policies and changes represent the evolving nature of our organization.

Women in Blue

Through a Women in Blue course, we provided 20 participants with an opportunity to experience several facets of the profession in a course designed to build character and leadership skills as well as instill confidence in the participants' ability to be successful in the field of law enforcement. Nineteen of the 20 women who participated said at the conclusion of the course that they would seek jobs in law enforcement. Two women have been hired as police officers and are currently in training (U of 0 PD and Salem PD).

Pursuit

Vehicle Pursuits are hazardous to the public, officers and suspects. The chance of an innocent person dying in a police pursuit compared to almost any other accidental death scenario is significant. In 2013, we implemented a new vehicle pursuit policy to raise the threshold for engaging in pursuits and to clarify when to remain in a pursuit. Most notable in the policy is the violent felony standard. A study using nine years of National Highway Traffic Safety and Administration data specifically targeting police pursuit-related death showed 3,146 fatalities occurred across the nation over the term of the study. Of these deaths, 1,088 were people not in the fleeing vehicle. These crashes often happened at high speed, in the night, on local roads and most of the pursued drivers had prior motor vehicle-related convictions. Because a vehicle pursuit is an enforcement tactic that places our community in grave danger, our decisions to engage in them are taken seriously. We cannot ignore the reality that many offenders are affected by methamphetamine or alcohol and drive with astonishing, high-speed, reckless abandon. We have demonstrated that the vehicle pursuit is only one method of effectively apprehending those who flee. Our officers have been successful at locating and arresting those who attempt to elude by the use of other smart and deliberate techniques.





Safety Town

A record 144 pre-kindergarten campers attended Safety Town this year. The success of this year's camp would not have been possible without donations that were received for new equipment. One example is the enormous mat used to represent the Safety Town sidewalks and streets. In previous years, due to limited attendance, the camp operated only once a day, and in 2011 the camp had to be canceled because of limited resources. Our team received help from 24 local teens in 2013, who volunteered more than 80 hours of their time to participate as camp counselors. Over the course of the two-week camp, the children learned more than 20 different safety topics. Topics ranged from pedestrian and traffic safety to home and earthquake safety. Children have a chance to meet police officers and learn about the police uniform, and the different vehicles police use while on patrol.



EPD Crime Prevention Teams-up with UO PR Interns

Local college students are victims of property crimes, usually at a much higher rate than the average individual. In the majority of cases, precautionary steps could have been taken by the victims to prevent these crimes from occurring. Our Crime Prevention Unit partnered with a UO Public Relations Campaigns class to find better ways to increase student awareness of preventable crimes. The PR team developed a student outreach internship to help EPD's Crime Prevention Unit connect and relate to students. The students created short video testimonials from fellow students who have been victimized by preventable crimes. They are now sharing the videos via social media in an effort to spread the message that "it can happen to them." http://bit.ly/1g7moSa



Every Corner is a Crosswalk

In June, EPD and Eugene Public Works worked together on a Pedestrian and Vehicle Crosswalk Safety effort. Regardless of who is legally in the right, a collision between a vehicle and a pedestrian can take place in an instant but have consequences that last a lifetime. To increase awareness of the rules related to pedestrian safety, EPD and Public Works collaborated on a targeted crosswalk enforcement effort on June 25 in the area between High and Lawrence and 6th and 13th, and in the West University areas of 13th/Hilyard and Patterson. In addition to citations and warnings, there was media outreach with safety tips, information about the law, and other steps everyone can take to be safer. A video illustration was also provided: http://bit.ly/1dlYKM8









Forensic Evidence Unit Becomes First ASCLD-Accredited Local Agency Lab

After more than eight years of diligent work, our Forensic Evidence Unit became the first local agency laboratory in Oregon to achieve American Society of Crime Laboratory Directors accreditation. FEU provides high quality and timely forensic processing for EPD cases as well as federal agencies. It handles about 120 new cases per month. FEU used a \$40,000 Paul Coverdell Forensic Science Improvement Grant awarded in 2011 to fund its efforts to obtain ASCLD-LAB certification. ASCLD/LAB is a recognized organization that accredits forensic laboratories within the United States and throughout the world. http://bit.ly/1iZT7Lu

New Wheels

A year-long study by officers and fleet managers identified the Ford Interceptor SUV as the new generation patrol vehicle to replace the discontinued Ford Crown Vic. The Ford Interceptor SUV was tested along with five other vehicle models and scored highest on operational utility and fuel efficiency. It is expected to use 35 percent less fuel. Once the fleet replacement is complete in 2018, fuel cost savings are estimated at more than \$150,000 per year. http://bit.ly/1g7kzov

Fuel Reductions

In an effort to reduce fuel use, we installed automated idle-control technology, Idle Right, on newer patrol vehicles. The Idle Right units eliminate the need to keep patrol car engines idling to run the computers, radios and other equipment that draw on engine power when the vehicles are not in operation. The units automatically start and idle the engine in parked patrol cars when power levels decline to a certain level and only run as needed to bring power levels back up. These controls are expected to minimize idling time, save fuel and reduce emissions. As of July 2014, a third of the fleet had been converted. So far there has been a \$15,745 savings in fuel in fiscal year 2014 (comparing April-July for fiscal years 2013 and 2014), even while there were 10,000 more miles driven.

Leverage technology to deliver

effective and efficient policing Services



Protecting 9-1-1

The UPS (uninterrupted power supply) upgrade at Central Lane Communications (CLCC) was an important project to protect the 9-1-1 center from power outages and meant adding a second UPS. The installation, testing and cutover of the dual UPS system was completed in November. In addition to providing backup power for critical equipment, the system includes provisions that protect telephone and radio communications equipment that only have single power supplies. The project also installed a monitoring system that tracks UPS battery condition as well as providing automatic notification for any problems associated with the UPS or generator at CLCC. During normal operation the critical loads are divided between the two UPSs. However, both UPSs are capable of providing power to all critical equipment individually until the generator is online. With redundant UPSs 9-1-1 equipment can be maintained without leaving our communication center vulnerable to power outages or brownouts.



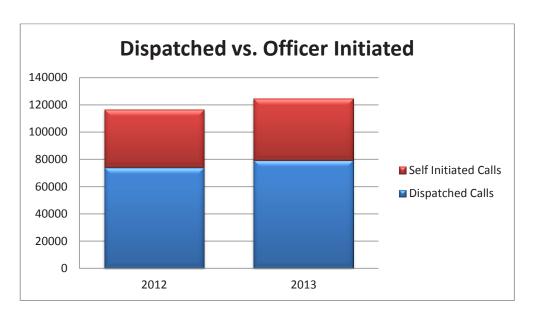
Body Cams

Officers not assigned to patrol cars like downtown bike officers and Traffic Enforcement Unit officers have been experimenting with body worn video (BWV) cameras. These allow the officer to capture an audio and video record of encounters with individuals before, during and after arrests. In 2013, nine downtown officers and their sergeant along with seven traffic enforcement officers and a DUII specialist officer were provided Vievu Body Worn Cameras. The consensus by officers is that this tool enhances their ability to capture evidence both in terms of interviews and criminal activity captured by video.

Crime Rates

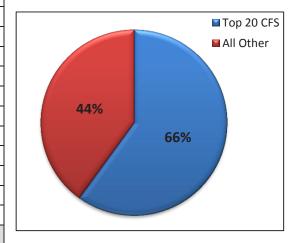
2013 Calls for Service Report

Total calls for service (CFS) for Eugene have increased 7 percent from the prior year. In 2013 dispatched CFS numbered 79,284, a 7.2 percent increase from 2012. Self-initiated calls experienced a smaller increase, from 42,557 to 45,424, a 6.7 percent change.

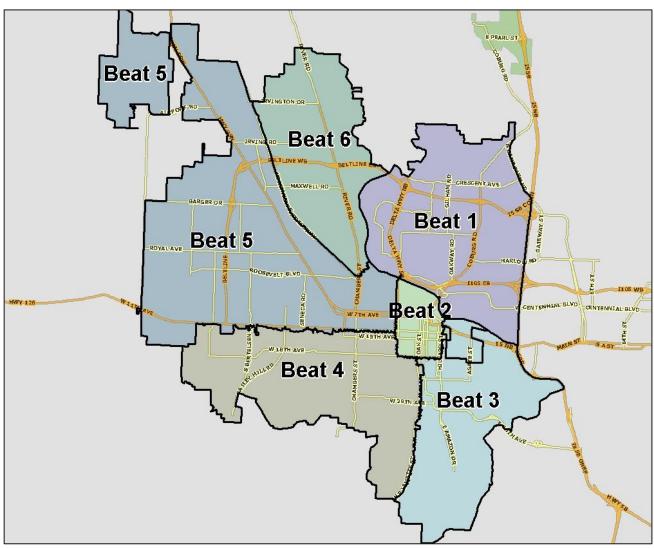


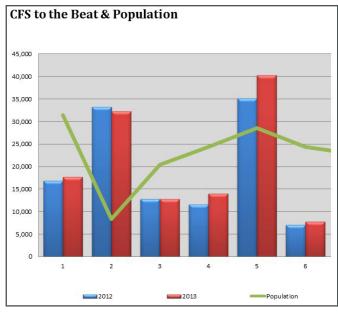
| Top Calls for Service | | | | |
|-----------------------------|-------|-------|-------|--|
| Activity Description | 2012 | 2013 | Total | |
| TRAFFIC STOP | 16857 | 17857 | 34714 | |
| PERSON STOP | 10904 | 11060 | 21964 | |
| PATROL CHECK | 5430 | 6313 | 11743 | |
| UNKNOWN | 5562 | 5526 | 11088 | |
| TRANSPORT | 4107 | 4696 | 8803 | |
| THEFT | 3932 | 3995 | 7927 | |
| DISPUTE | 3724 | 3971 | 7695 | |
| CHECK, WELFARE | 3123 | 3086 | 6209 | |
| CRIMINAL TRESPASS | 2602 | 3074 | 5676 | |
| FOLLOW UP | 2302 | 2669 | 4971 | |
| THEFT FROM VEHICLE | 2236 | 2558 | 4794 | |
| WARRANT SERVICE | 2258 | 2357 | 4615 | |
| DISORDERLY SUBJECT(S) | 2303 | 2278 | 4581 | |
| ASSIST PUBLIC | 1946 | 2512 | 4458 | |
| BURGLARY | 2043 | 2181 | 4224 | |
| SUSPICIOUS CONDITION(S) | 1812 | 1827 | 3639 | |
| CRIMINAL MISCHIEF | 1820 | 1580 | 3400 | |
| TOWED VEHICLE(S) | 1720 | 1558 | 3278 | |
| TRAFFIC HAZARD | 1574 | 1572 | 3146 | |
| LOUD NOISE | 1494 | 1388 | 2882 | |
| % of total CFS | 67% | 66% | 66% | |

The top 20 calls for service listed in the table account for 66 percent of total activity in the last two years. Traffic Stops, Person Stops, and Patrol Checks (investigate activity in a specific area) account for 54.9 percent of CFS activity for the same time period. Of the top three, Patrol Checks have experienced the largest increase – 16.3 percent from 2012, with Traffic and Person Stops rising slightly, at 5.9 percent and 1.4 percent, respectively.



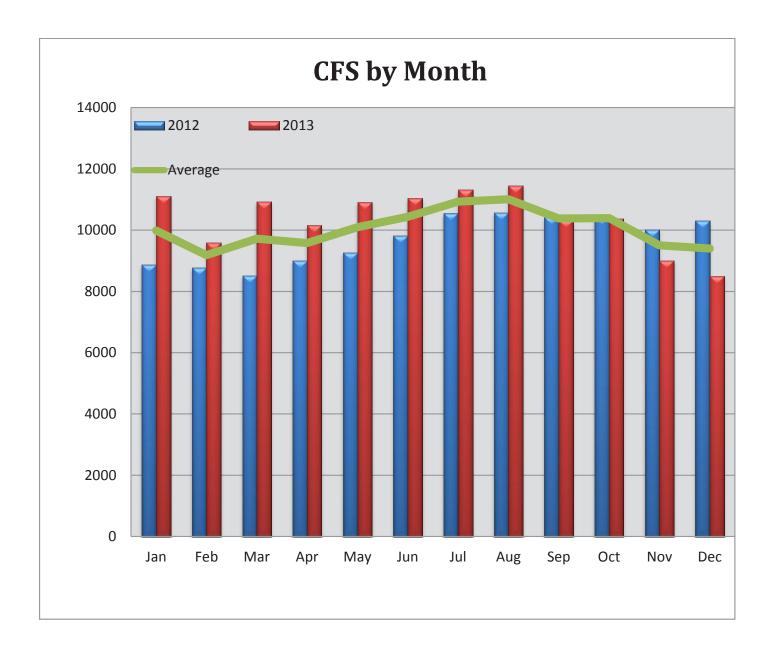
The City of Eugene is split into six areas, referred to as "Beats." The following map shows the position of each beat in relation to the others.





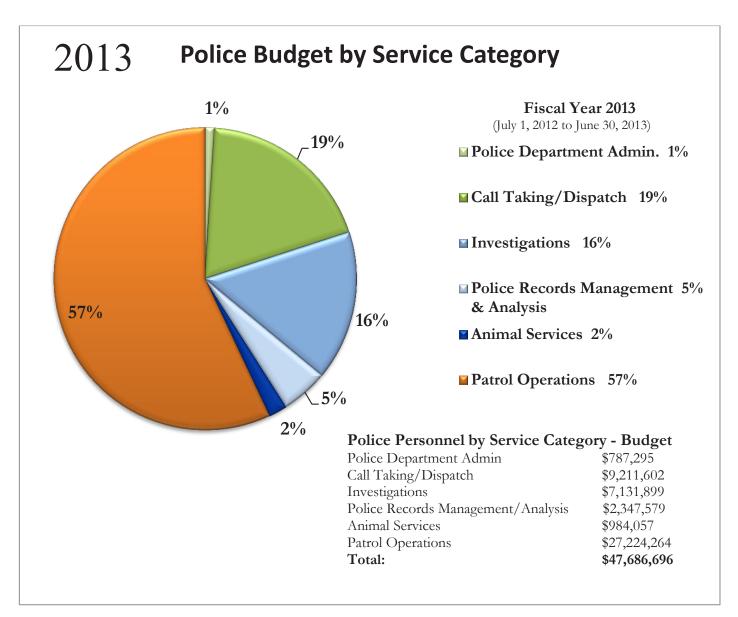
Beat 5 receives the highest volume of calls for service and has the second-largest beat population. It should be noted that statistics associated with Beat 6 are often deceiving, and although it has a large population, roughly half of its tax lots are considered County land. As such, the Lane County Sherriff's Office (LCSO) handles the majority of CFS.

2013 calls for service were higher than 2012 from January through August. Beginning in September and continuing through December there was a decrease in CFS activity compared to the prior year. Overall, CFS tend to be highest between June and October, peaking in July and August.

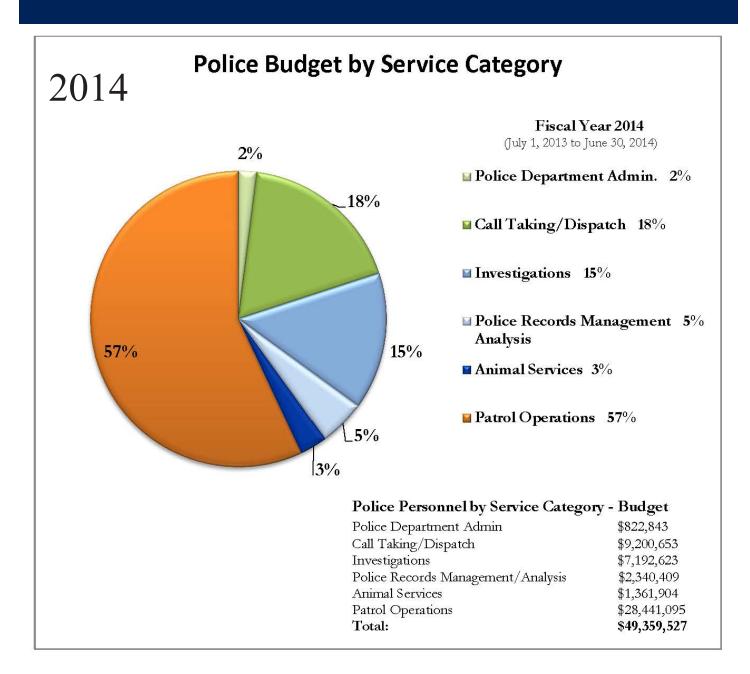


Our department served a city of more than 156,000 residents with 328 employees and a budget of approximately \$46,700,000 in Fiscal Year 2013. One hundred and ninety-two sworn officers work in patrol, investigations, traffic enforcement and administrative positions, while 136 civilian employees work in records, communications, crime prevention and administrative support positions.

While the bulk of our work is undertaken by full-time, paid employees, both day-to-day operations and special projects are completed with the help of 75 to 100 volunteers donating time and skills in 37 different assignments.



To view the city budget: http://www.eugene-or.gov/budget



Reductions/Added Service

Our department endeavors to provide the best possible service while participating with other City departments in reducing its operating expenses.

We reduced expenses by more than \$3 million over the past four fiscal years. Cuts were made to expenses ranging from take home vehicles, to facility and outside training, memberships, and overtime. This year there were no required reductions but we continue to closely monitor expenses to stay within budget, even with added responsibilities of Animal Services and the Downtown Patrol Team.

AWARDS

APCO

Three of our Central Lane Communications employees were honored with state association awards for commitment to excellence, impact, and lifetime achievement. The Oregon Chapter of the Association of Public-Safety Communications Officials (APCO) and National Emergency Number Association (NENA) presented awards to our communication center members for:

Commitment to Excellence Award: Lillian Wolter, tactical dispatcher team supervisor; Naoma Parr, lead tactical dispatcher; Ali Anderson, tactical dispatcher.

The Impact Award: Jenny Monia, communications specialist II.

Lifetime Achievement Award: This is Oregon APCO-NENA's highest award: Larry Craig, former communications systems analyst (retired).

DUII Officer of Year

In 2013, Officer Ryan Stone received the DUII Officer of the Year award from the State of Oregon, for his work in 2012.

This award is presented to a sworn police officer from a city police department, county sheriff's office, or the Oregon State Police who is either active in DUII enforcement or was instrumental in establishing, promoting, or supervising a unique or effective DUII enforcement program.



Looking for Information?

Here is a list of links to various commonly requested information:

Eugene Police Webpage:

www.EugenePolice.com

Neighborhood Crime Statistics:

www.eugene-or.gov/crimestatistics

Map Crimes in your area:

www.crimereports.com

Public Dispatch Log:

www.eugene-or.gov/dispatchlog

Eugene Police Commission:

www.eugene-or.gov/policecommission

Volunteer at EPD:

www.eugene-or.gov/policevolunteers

Crime Prevention Tips:

www.eugene-or.gov/crimeprevention

Registered Sex Offender Information:

www.criminalcheck.com

Contact the Chief of Police:

PoliceChief@ci.eugene.or.us

Eugene Police on Social Media:

www.twitter.com/EugenePolice www.facebook.com/EugenePolice www.youtube.com/EugenePoliceDept www.ustream.com/channel/EPDpio vimeo.com/eugenepolicedept